

Recommendation for Lysa Fitzhugh

To Whom It May Concern:

Lysa Fitzhugh has been employed with JPMorgan Chase as a Communications Manager from September 2002 to September 2004. During that time she was a member of the Internal Communications team and reported to me. This team developed internal communications for the credit card business. Chase's credit card business is the 4th largest card issuer in the U.S. and has over 12,000 employees nationwide. Lysa's responsibilities included managing all employee communications and events, as well as supporting diversity initiatives for our operations center in Tempe Arizona. This center handles almost 2,500 employees.

Lysa is an excellent communicator and has terrific written and oral communication skills. She has a clear, concise writing style and can successfully target messages to the masses or to senior level management. She developed and implemented a communications strategy for her audiences utilizing face-to-face, print and electronic vehicles. She is responsible for maintaining the Corporate Intranet for employees in Tempe. Lysa also successfully launched and was recognized for managing communications and events for Black History month in 2003. She also launched a process for handling the press and developing press releases.

She is an asset to JPMorgan Chase and a true professional. She adds "bench strength" to the Communications function.

Sincerely,

Caryn Stapler

Caryn Stapler
Vice President
Business Unit Integration,
Project Management